

**How to cite this article:**

Castillo, E.D. (2021). Fake News: Description and Impact of Disinformation in Ecuadorian Digital Media. *MLS Communication Journal*, 1 (1), 7-23.

**FAKE NEWS: DESCRIPTION AND IMPACT OF DISINFORMATION IN ECUADORIAN DIGITAL MEDIA**

**Edwin Diómenes Castillo Castillo**

Ecuador

[edwin.castillo13@yahoo.es](mailto:edwin.castillo13@yahoo.es) · <https://orcid.org/0000-0002-7678-3190>

**Abstract.** The false news that is published in Ecuadorian digital media occupies a leading role, generating concern, both in professionals and in the public. Therefore, the purpose of this study is to reflect on the motivation, components and lines of distribution; of the misinformation that audiences collect and the benefit that certain agendas of the political, economic and social sphere receive. On the other hand, it shows approaches that explain certain informative factors, some of greater relevance than others. 196 individuals participate in this investigative process, with significant criteria but limited capacity to identify and differentiate what is true from what is false. The results show the feasibility of marking itineraries that seal the way in the correct dissemination of highly accepted content in online communication systems, preferably in social networks. It comes to the conclusion that, although journalism can be carried out in a responsible and professional way, what is done is limited compared to the verification and contrast of the facts. It is necessary to apply the norms and constitutive laws that allow validating the right of individuals to receive reliable information, in accordance with the principle of freedom of expression, without forgetting the deontological elements that prevail in communication, in order from this context to assent the informative validity.

**Keywords:** Fake News; Digital media; Disinformation, digital journalist.

**Introduction**

Digital media have come to change everything that so far involves consuming information and journalism. Society prefers to update its contents through social platforms such as: Facebook, because there are distributed data that allow to consolidate trends, as they serve as distraction systems to avoid events of reality, since the publication of news lacking veracity is not something new.

The main objective of this article will be to observe how the existing digital media in southern Ecuador have managed this dichotomy related to the veracity of falsehood. Internet access has intensified this issue induced, to a large extent, by the imperceptible diffusion in non-conventional media among users who spread information

through different channels. This increase is not only a source of concern and interest for professionals, but also for audiences who observe how news stories are no longer the exclusive domain of a few, but involve society as a whole, so that in broader terms the aim is to reduce disinformation and the impact of fake news,

In this context, a documentary analysis of scientific publications related to the subject is made, to determine what actions have been incorporated by digital media and communication professionals to curb the flood of disinformation in digital environments. It should be considered that the Internet is not a demarcation world between traditional and digital journalism, but constitutes the entrance to a cosmos of new opportunities to practice the profession (Palomo, 2004).

Nowadays there is a great number of media and supports to know the "last minute" of a fact, always exposed to a constant excess of information where false contents circulate with total freedom, adding to this the immediacy, which journalists must also face.

The concepts that allowed to deepen in this study are related to political communication, journalistic world and education, being the latter the one that should be given more attention, whose procedure lies in selecting information content that allows to differentiate the true from the false, to show reflective positions against what is presented as apparent objective information.

Ecuador recently experienced an electoral period to renew state dignities: president and vice president of the Republic; in addition to national and provincial assembly members, where the role played by digital media was notorio, where the real and the apparent were mixed in favor of political interests, mobilizing the emotions of the electorate, with the sole intention of influencing their behavior, for which the digital media, such as Primer Reporte, Lo del Momento Loja, Masharos News and El Oro Digital, showed their sympathy for one candidate or another.

From the methodological perspective and to understand the problem in greater depth, the opinions of those who work in digital media and citizens followers of these platforms are compared, in addition to the statistical analysis of published information, in order to determine their views on the importance and influence of fake news within the communication landscape and the usefulness of ethical resources in the construction of objective journalistic content. This will allow delving into research processes that compare professional cultures and audience opinions.

### ***Fake News***

To refer to the phenomenon under investigation, the Anglo-Saxon term of fake news will be used, which describes journalistic contents that lack truth, which are published through different media: portals, print, radio, which make them appear as true events, to manipulate the public mind.

From the contextualization perspective, disinformation has always existed, from the moment awareness was gained, regarding the media and the community, specifying what Gaber, (2017) says "it would be worrying, in the sense that disinformation flows with speed and amplitude through digital platforms such as Google or Facebook" (p. 9).

Allcott, H., & Gentzkow, M., (2017, p.p. 211-36) in relation to fake news and social media, together with (Silverman, C., 2016) narrate for example that the most popular story qualified as fake news was widely more shared on Facebook, than truthful events with higher acceptance.

However, this should be understood as a turnaround in journalism, as they pose challenges to the extent of how difficult it is to differentiate the false from the truthful, that generation of non-objective information are a constant, in digital media.

The above is comparable with the expressions of (Rochlin, 2017) proposes to relate its position to an information war, being far from assuming the responsibility to fight against false events and rather, claim the role of information professionals as generals in this battle: to train critical users.

### ***Post-truth***

The purpose of fake news in the 2016 U.S. election campaign was to attract visits to their web portals and their frequent dissemination on social networks. Just like serious and quality news, pages dedicated to the fabrication of false content offered readers greater possibilities to share falsehoods on different platforms. Today, the Internet assists journalistic information in its dissemination, on digital platforms and social networks, long before being promoted in other spaces.

The progressive growth of the digitalization of the information market, motivates the use of an infinite number of resources to make certain events appear as real, by thinking, for example, that a website can be similar to that of a reputable media where they misrepresent or even propagate content networks, which can rely on themselves to generate credibility.

In 2016, opinions regarding Trump's victory in the U.S., of Brexit in Great Britain and the "No" in the referendum for peace in Colombia, the revenge of the herd in Australia, the crucified child in Ukraine, the girl in Kuwait and the invasion of Iraq, referred to very concentrated campaigns, which led to determine that the actions of the media and digital platforms, influenced the outcome, something unexpected, without doubt became important events that diminished the quality and rigor of the contents (Ramirez, 2007).

"Spreading disinformation is probably the greatest harm the media can do" and highlights that "using the media for this instead of educating the public counts as a sin" Francisco (2016).

### ***Falsehood of information***

False events, strictly speaking, can have economic, political and other motivations, which undoubtedly becomes a challenge for the media, but not an alternative to the problem, the importance is not only technical but also social, because people are the ones who share the content. And although the news can become less visible, the criterion of Internet users also counts. Chackabarti, (2018) argues that "At best, Facebook enables us to express ourselves and take action. At worst, it makes it possible for people to spread misinformation and eat away at democracy."

It is also added that the pages that share fake news pursue objectives such as: gaining followers, selling advertising, discrediting something, someone, generating distraction from other issues, stealing personal information or getting money in exchange, for example, inviting to enter credit or debit cards for some charitable cause or fictitious purchase, so the urgency of knowing how to identify hoaxes and fake news by their own characteristics is born.

Characters of high world representation such as former President Trump (2016-2020) made credible certain claims such as that Barack Obama was born in Kenya, a rumor that also the former president had held since 2011, or that the former president founded ISIS (Kopan, 2016). These are information resources that have a truthful appearance.

Analyzing the content of the Secure Ethical Network published in 2017, Facebook was the stage where the battle of 'engagement' was fought during the last presidential elections in the United States. An analysis carried out with the Buzzsumo tool showed

that as the voting date approached, fake news was more shared than real news. For his part, Colombian Hernán Darío Restrepo (2017), clarifies that:

the problem of this epidemic has begun to be attacked on two fronts: business and distribution. Statements made by Paul Horner, a prolific creator of fake news on Facebook, to The Washington Post made it clear that publishing fake news on a web page to attract millions of clicks is extremely profitable. According to his confession, he had managed to earn more than \$5,000 a month thanks to the advertising served on the website where he was hosting these far-fetched stories.

Advertising elements are decisive in the publication of advertisements that are usually accompanied by contents that, being headed by yellow headlines, capture the attention, and concentrate hundreds of people constituted as audiences.

### ***Ecuadorian context***

Worldwide, the media, such as the written press, are struggling to find, create and locate new multimedia dimensions to integrate into their platforms. It is not known in which world it is entering, as Serrano (2013) points out:

We do not know what exactly the new technologies are or what they are engendering again. We don't know if the Internet is a technique like writing, a tool like the printing press, a new continent like America or an organ like our right kidney. It is probably all of these at the same time. What we can say is that it introduces us - is already introducing us - in a post-literate condition; in a condition in which what is decisive, as a new frame of perception, is no longer the public letter nor, as it is often believed, the hidden "digit" but "the screen" turned on.

In Ecuador, the media have been part of the Internet since 1995. Newspapers, Hoy delivered the first news bulletin through ClariNet (Ayala and Cruz, 2017), with a global reach. El Comercio in 1999 had a digital edition and six years later incorporated new multimedia formats to its platform. El Universo entered the web in 1997 until 2008, including social networks as a digital weapon to obtain greater reach on the web (Rivera, 2014). La Hora appears in 1998 and improves web design, forcing other media to update. Diario Expreso and El Extra in 2007 join the digital platform.

Genres do not present themselves in a static way, but undergo constant evolutions and, for that reason, a theory on genres cannot be considered as a series of fixed laws, but as a system for organizing a context permanently open to debates, discussions, and diverse critical interpretations, (Obitel, 2017).

Paradigm shifts are now an absolute reality in terms of journalism, there are now media outlets that choose to have journalists all over the world and provide information on a large scale, although it is difficult for people to stop trusting internationally recognized media outlets, based on their high credibility indexes.

Ecuador has in place, many sites that function as media and are managed by recognized journalists, despite being independent spaces, audiences trust those who write there, despite this it is complex to point out the triumph of trust, because disinformation and false news circulate instantly.

The digital media, with their appearance have motivated new opportunities for communicators, many watch over the deontological application, working independently.

### ***The journalist's role***

Communication professionals have at their disposal reliable sources of information, to which they can resort to meet the needs of their audiences. A reliable source, a reference source, follows controls and validations that guarantee the quality of

information. The presence of the Internet, the blog, the web, the monopoly of informing is broken, and it is no longer only the editors of newspapers, magazines, books or the media who have the capacity to issue messages. (Casero-Ripollés, 2015) Censorship should not be forgotten as an impediment to professional practice, but legal, moral, and religious obstacles were called "online civic reasoning". (Wineburg, 2016)

Many have forgotten that the journalist is the person who lives, applies, and shares the principles of journalism, which, as Kovach and Rosenstiel (2003) agreed that the first obligation the truth, must loyalty first and foremost to the citizenry, maintain independence from their sources, exercise control independent of power and in their work apply the method of verification. The rest is simply not journalism.

Every journalist must always tell the truth, has the obligation to inform the public, his job is to verify what is published, must maintain independence from power, must act as a public forum, publish relevant content, and show responsibility with his conscience, that is a high professional responsibility.

Each professional should apply the principles and creed of journalism as an effective code (Williams, 1908), which must be applicable to journalism today and coincide with those proposed by Kovach and Rosentiel. Understood in such a way, the journalist contributes to satisfy citizens' information requirements, although the truth is the maxim that every journalist should set as a purpose.

The benefit of low-cost communication has been reduced to describing the activity of audiences on Twitter, Facebook, Instagram, or Snapchat. However, today's journalism is affected by an over-stimulated society, constantly open to new experiences.

### ***Refuting Fake News***

The phenomenon of reliability is given when there is a lack of references, as is the case with current news. On several occasions, there is no way to know the truth immediately, unless the information is quarantined, until evidence is found to prove or demonstrate the facts mentioned by a news item.

Curation of information is opposed to the primary impulses of users in social networks and of society, which claims immediacy as a higher value than truth and prudence. However, even considering a piece of news as legitimate or transmitting the truth, it may happen that the official source that transmits it has been contaminated or, deliberately, slightly changes a message or facts that have occurred. This case of false news would be difficult to identify, since the source and transmitter of the information is the only one who knows the truth. How then is the lie unmasked? In all probability, it is accepted and is a false truth, until a mistake is made, or another source of equal rank is found, which demonstrates with evidence, the truth. (Desantes, 1976)

The technique of "data representation" consists in the creation of pockets or groups of significant words by their frequency in the false news. Thus, if the identified words appear in a news item with a certain frequency of occurrence, this news item increases its probability of being false. This theory makes sense, as there are words commonly used in superficial discourses, which can reveal a hoax (Markowitz and Hancock, 2014).

The "rhetorical structure analysis", involves the identification of linguistic schemas and assumptions that are prevalent in fake news. To measure the likelihood of fake news, similarity calculation is performed, through the vector space model (Rubin, & Lukoianova, 2015). However, this method has not yet been tested and its effectiveness is unknown.

The application of the "network behavior" technique allows detecting trolls, and even profiles that misinform. These patterns can be compared with those of the rest of

users, obtaining a truthful result, so explain Tacchini et al (2017). Of course specifying in science news that are false. This is an approach where the methods to detect this type of news, depends on a knowledge base with false and truthful news to be able to segregate or archive the information more effectively.

In this sense, Wang's (2017) work stands out with the LIAR dataset, which is specifically designed for the political context of several countries, subdividing more than 10,000 fake news, collected over 10 years, into different subcategories of the information, such as elections, television, budgets, taxes or education. Despite this classification of news, there are nuances, for example, information considered as "rumors", "conspiracy theories" and "disinformation". This is the theory held by Shu,

In the same current is the study of Horne (2017), delves into the qualitative study of the words used in fake news and their frequencies. They establish differentiated features, in analytical, insightful, causal, discrepancy, tentative, certainty, differentiation, affiliation, power, reward, risk, personal interest, emotional tone, angry, sad, positive feeling, negative feeling, verb, pronoun, article, noun, adjective, adverb, term of comparison, exclamation, negation, slang word, interrogative term, punctuation, compound Word.

### ***New journalistic paradigm***

A change is occurring within journalistic routines, not to the very essence of journalism. Journalism is journalism, in any medium, on any platform and anywhere in the world. Therefore, it is still in the perspective of: collecting, selecting, hierarchizing, constructing the news and disseminating it, with different discursive modalities called journalistic genres, these are developed from the news, only the informative note is exhausted in the news. This remains until now.

In this sense, we must consider that the media have changed, especially with the appearance of the Internet, it has been like turning over a new leaf on journalism; therefore, this rethinking does not refer to what journalism is, but now how it is done. How this function is executed. It is a new semiotic discourse because it is not only the word; it is the image, the audio, the movement, the color and its structure, particularly.

For Mexican professor Susana González, 21st century journalism is facing new challenges as a result of technological advances and, especially, the emergence of the Internet and social networks.

It is no longer required only an excellent written writing to be read or spoken; but it includes drawing, symbology with which I can convey a message; many capabilities; skills now assumed in transit by a single person who writes for paper, digital and audio support. However, this will increasingly have to diversify, not only specialize, because it is impossible that a single individual can do everything.

In this context and according to what González Reyna points out, it is necessary for the journalist to become a specialist in the handling of language, according to the foundation of the message. Knowing how to build that message, what languages to use, in addition to words, images and sound. It also requires a series of skills both for the dissemination and the search for information, which has been minimized in everyday news journalism.

### **Method**

The disinformation that circulates through certain digital media is a worrying problem in the direction of public opinion in the world. The analysis is developed within

the Ecuadorian territorial margin, also supported by previously developed studies, the choice is framed within the quantitative and qualitative method. The main objective is the establishment of guidelines that contribute to combat disinformation in digital media, identify which ones generate it, study the information content of other media, know what levels of disinformation caused by digital media, using the analysis of the Communication Law and various journalistic publications.

The information was collected from the testing of surveys to a group of followers of digital media in southern Ecuador to check if the questions are understandable and if the answer options cover all possible alternatives. This methodological approach allows to collect the speeches, criteria, opinions, suggestions, and interpretations of individuals in an age range of 18 to 65 years, which allowed to verify the levels of misinformation in the audiences. Previous studies also contributed to the structure and depth of this work. The criteria received from digital media managers, through interviews, generate the contrast of positions regarding the dissemination, contrasting and verification of content; accuracy of journalistic sources and know what kind of instruments or filters are used to control falsehoods.

### ***Content analysis***

Through its application, objective information is collected, delving into the descriptive forms and the relationship with other elements such as: psychological, sociological and history, units that contribute to the selection and categorization, according to their importance, reasoning obtained with the field work, thus synthesizing and analyzing the veracity of the contents and the indexes of misinformation that is provoked in the audiences.

### ***Deduction***

The use of this reasoning which, due to its transcendence, motivates the search for truth, contributed to the analysis of general premises to derive a particular issue through the approach of a series of variables, linked to the logic of knowing how fake news has generated disinformation when published in Ecuadorian digital media, particularly in the southern region, having thus analyzed and systematized the contents published in these digital platforms.

### ***Induction***

The induction helped to analyze the relationship between the individual phenomena, that is, to know if the fake news published in digital media in the southern region have influence in the Ecuadorian national context, where misleading content is also disseminated, with the sole ingredient of persuading, misinforming and confusing audiences.

### ***Quantitative***

The quantitative perspective made it possible to assemble, collect and compare the results obtained by classifying each of the criteria expressed by the participants in the study. The reasons and motivations about the disinformation caused by fake news were verified through the data ordering process according to the values and percentages found after the direct analysis. Once the surveys were conducted, the numerical sample was structured in order to establish the difference of degree given by the researched with each answer, for the subsequent planning or statistical survey.

### ***Qualitative***

It contributed to the selection of the events or facts published in the digital media of the southern Ecuadorian region, from the empirical perspective, since they are non-quantitative aspects. The criteria or reasoning of those investigated, contributed to the description of reality, i.e. to know the ways in which disinformation caused by false news generates uncertainty, although many media bet on the publication of scoops, regardless of whether they are true or false.

The comparisons and analysis of publications made by the digital media provided clarity regarding the behavior and interaction promoted by the participants in the representative sample.

### ***Sample***

This research identifies the levels of disinformation caused by the publication of false news in existing digital media in the southern region of Ecuador. The representative sample of 196 units was obtained, once the formula for finite audiences was cleared and after having selected a universe of 20 thousand followers between 18 and 65 years of age, to whom a questionnaire incorporating 10 questions was applied, answered according to their level of knowledge and familiarity with the topic to be investigated.

### ***Instruments***

They enabled the collection of sufficient information, based on abstract concepts provided by the researched and compared, through the analysis of the contents published in the digital media, their classification and quantification, determined the validity, reliability and objectivity of the results obtained.

## **Techniques**

### ***Survey***

It consisted of 10 questions that allowed obtaining sufficient information related to fake news, publications, verification, and contrast of content before its dissemination in digital media and incorporation of other questions that helped to clarify the present study. The data collected were ordered according to each answer, obtaining more clarity about the phenomenon.

### ***Interview***

Conversations were held with professionals linked to the area of communication, directors of digital media in the southern region: Tv Digital, Primer Reporte and Lo del Momento Loja. The analysis was planned according to the answers obtained from the 8 questions applied, through their use it was known why the facts are not verified and contrasted or if the publication is based on immediacy, being feasible the design of a structured format, which facilitated the qualitative analysis and its corresponding comparisons.

### ***Procedures***

Quantitative and qualitative information was obtained with the support of survey and interview techniques. The empirical material was collected through the application of 10 questions; open, closed, and multiple choice. The measurement instrument for the collection was the questionnaire, applied to followers of digital media in the southern region of Ecuador.

Likewise, the interview facilitated the collection of information, in order to know what is the treatment given to information in the digital media of the region, using 8 open, logical and sequential questions.

These techniques made it possible to collect an orderly record of data ranging from socioeconomic factors to knowledge about the levels of disinformation caused by fake news, and thus verify the ability of audiences to differentiate the contents of the media.

### Results

The designations expressed in each descriptive element accumulate separately to the categories shown in the quantitative and qualitative derivations.

Table 1  
*Gender*

<i>Category</i>	<i>Frequency</i>	<i>Percentage</i>
Femal	96	48.98
Male	100	51.02
<b>TOTAL</b>	<b>196</b>	<b>100</b>

*Source:* Author's own creation

The combined results of the sample show that 51.02% are male and 48.98% are female. The evaluations show that their gender condition does not exclude them from reality, regardless of their socioeconomic status.

Table 2  
*Age*

<i>Category</i> <i>Age</i>	<i>Frequency</i>				
	<i>Male</i>	<i>Female</i>	<i>Male</i>	<i>Female</i>	
18-35	50	48	50	48	98
35-65	50	48	50	48	98
<b>TOTAL</b>			50		196
	25.51	24.49	25.51	24.49	100

*Note:* survey of followers of digital media in southern Ecuador, according to age

The male gender occupies 25.51% with a range of 18 to 35 years of age and with similar statistics from 35 to 65. Women have equal proportions (24.49%) in relation to the same category. These data determine a strictly deducible difference in correspondence to the fact that some are younger than others.

Table 3  
*Instruction*

<i>Category</i>	<i>Frequency</i>				<i>Percentage</i>
<i>Gender</i>	<i>Men</i>	<i>Women</i>	<i>Men</i>	<i>Women</i>	

Elementary	40	35	20.40	17.86
Middle	35	38	17.86	19.39
High	25	23	12.76	11.73
<b>Total</b>	<b>100</b>	<b>96</b>		<b>100</b>

Note: educational level of digital media followers in the southern region of Ecuador.

According to the sample, 20.40% of those consulted are men with primary education, 17.86% with secondary education and 12.76% with higher education. Women 17.86% have primary education, 19.39% have secondary education and 11.73% have tertiary education. The high ranks show that women have middle school education and men have primary education. In university education the categories are low in both cases.

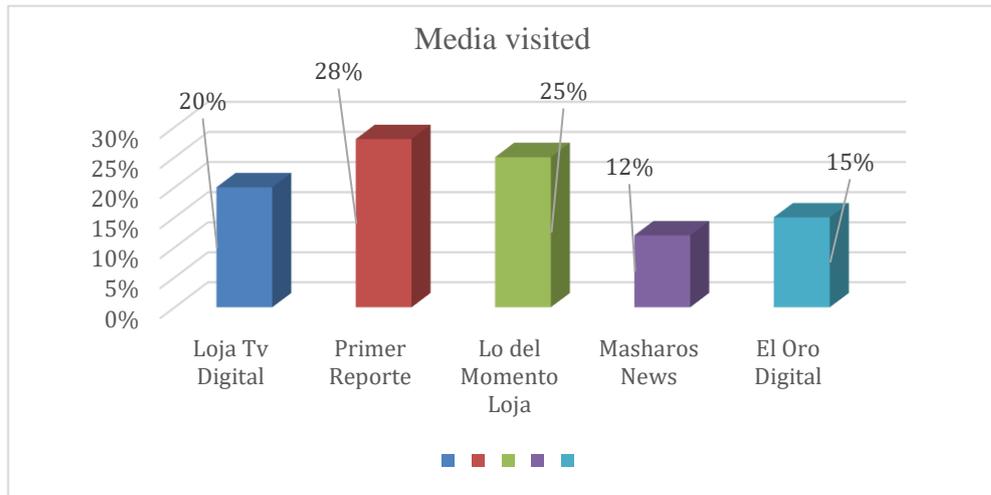


Figure 1. Digital media accounts in southern Ecuador with the largest number of followers.

Among the news accounts with the highest number of followers are: Primer Reporte with 28%, Lo del Momento Loja with 25%, Loja Tv. Digital with 20%, Masharos News, 12% and El Oro Digital, 15%. Consequently, citizens are informed through online platforms. In preference are Primer Reporte and Lo del Momento Loja, because it is due to the better management of the network, innovative content and the popularity of the media, by opening advantages for their followers, providing them with desired information, according to their time line.

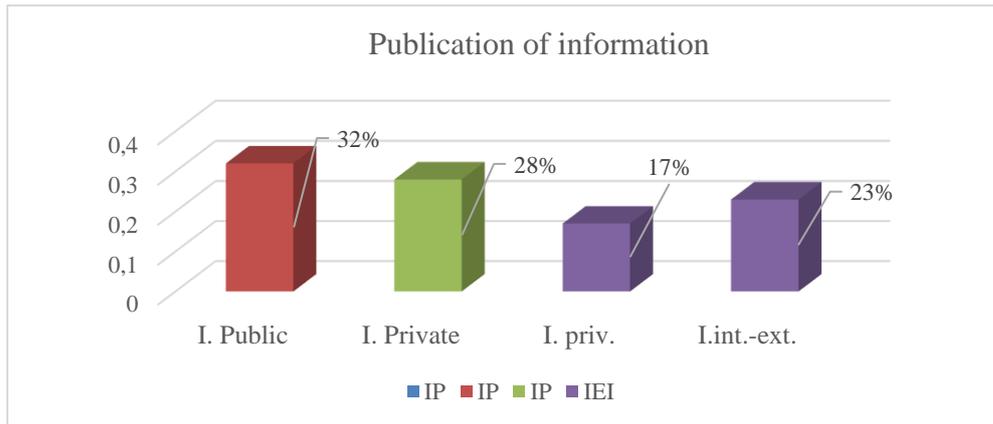


Figure 2. Information published by digital media in the southern region of Ecuador.

Public information disseminated in digital media in southern Ecuador reaches a percentage of 32%, compared to private (28%), privileged (17%), internal and external 23%. The volumes of journalistic content circulating on online platforms are linked to the interest, timeliness and novelty, to its context, with public events being the most accepted, compared to the other variables.

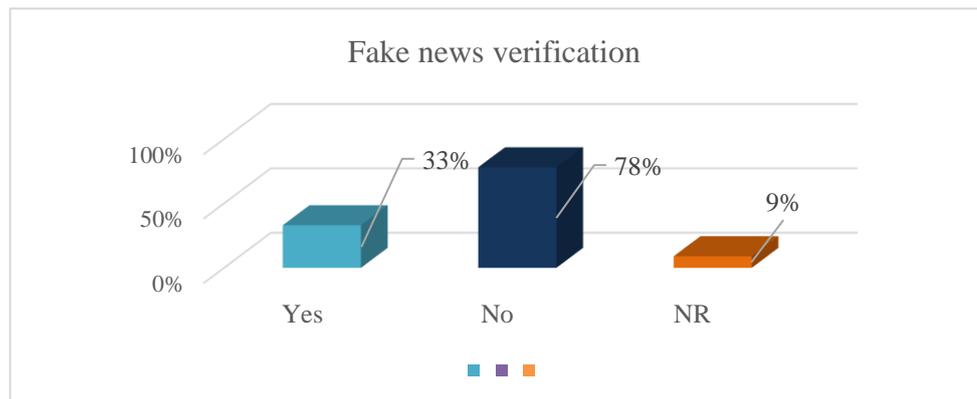


Figure 3. Identification and differentiation of untrue facts from true facts.

There is a high degree of difficulty in differentiating the true from the false (78%), compared to 23% who diversify. Comparatively, the lack of knowledge to identify and verify information is evident among followers, due to the levels of lack of knowledge and the low capacity to establish contrasts.

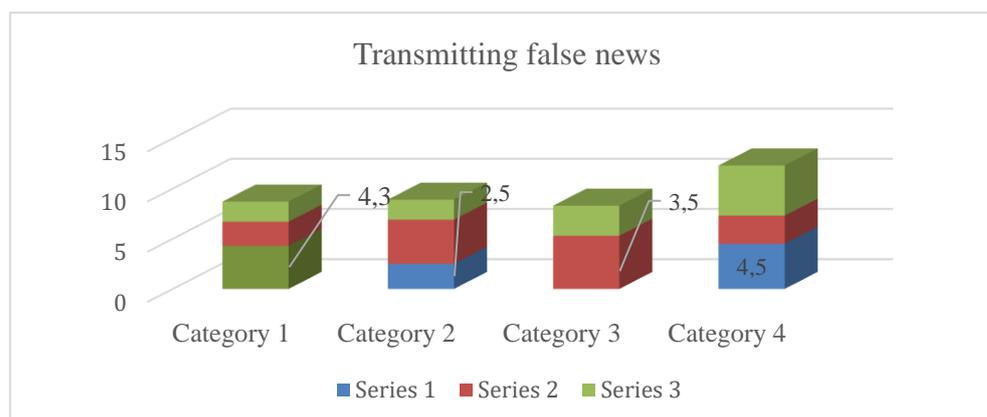


Figure 4. Unknowingly transferring fake content.

The transfer of false news stands at 76%. Seven percent have not shared information and 17% do not remember. The preponderance in relation to this phenomenon is sufficiently striking to be taken into account, since a high rate of content has been shared despite its low credibility, regardless of the damage it may cause to audiences.

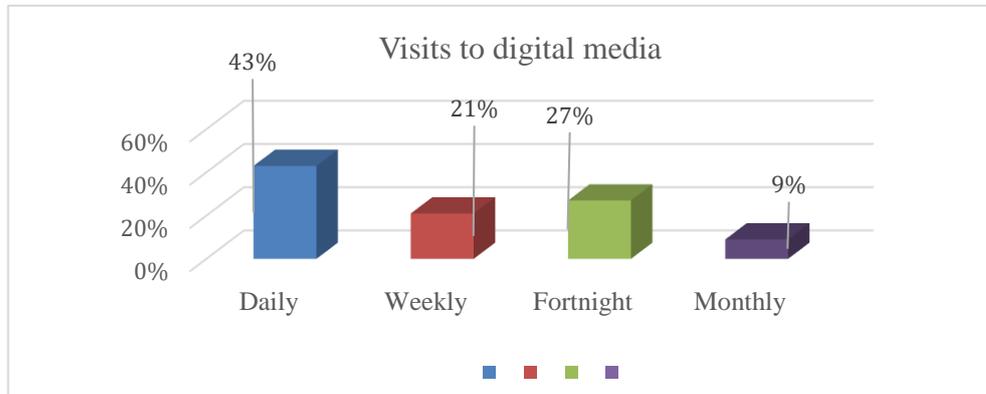


Figure 5. Visits to digital media in the southern region of Ecuador.

The highest number of visits is daily (43%), fortnightly (27%), weekly (21%) and monthly (9%). The online mobilization of users or followers is daily, in comparison with the rest of the categories, which ratifies the interest in the exposed contents. The lower statistics are in line with preferences and tastes, by virtue of the time available.

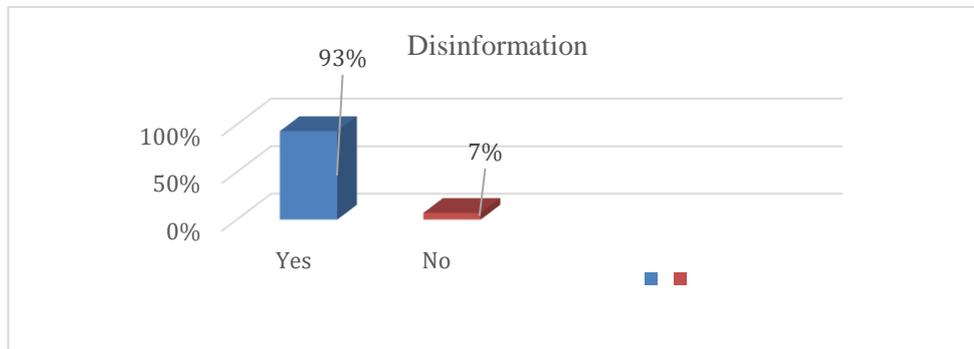


Figure 6. News content misinforms audiences

The consumption of online news information that causes disinformation is high (93%), a smaller number (7%) considers that it does not. The systematization by categories determines a worrying degree of disinformation for audiences, with a high load of manipulation in journalistic content, thus shaping public opinion, despite the prohibition established in constitutional regulations.

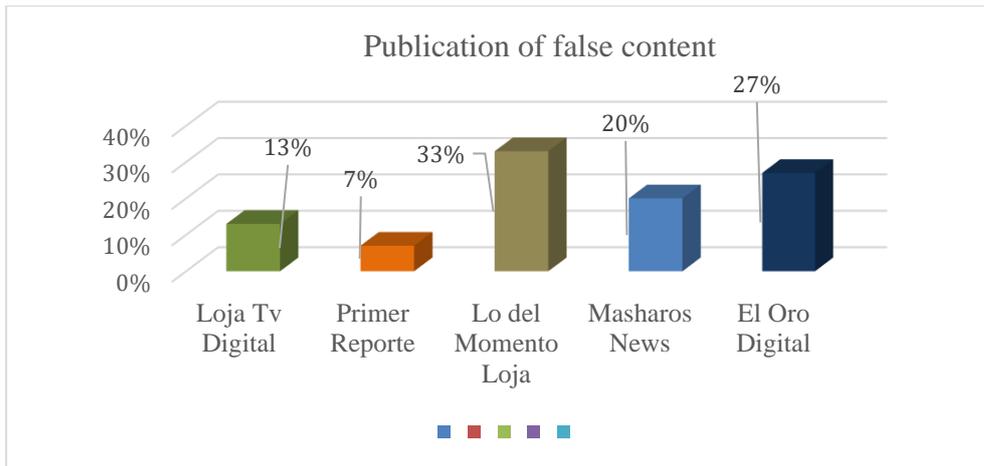


Figure 7. Dissemination of false content in digital media in the southern region of Ecuador.

The false content that digital media such as Lo del Momento Loja has disseminated is 33%, while 13% say no, taking into consideration these results, it is argued that the levels of misinformation are high, because those who publish content in these media do not investigate, but simply take advantage of the moment or the novelty of the event, ie lack of responsibility and seriousness to the audience, because, in addition, their ethical procedures are not complemented by the real training of a professional in digital journalism.

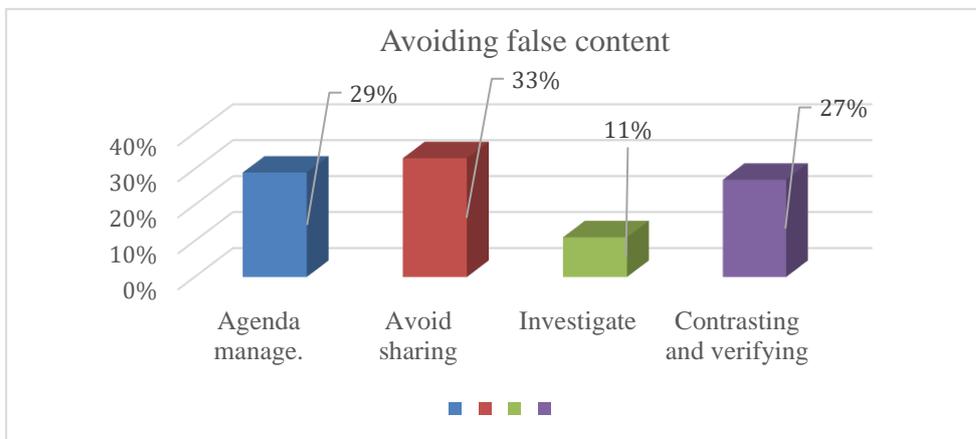


Figure 8. Avoiding false content in digital media in the southern region of Ecuador.

The analysis corpus projects 29% in keeping an agenda to avoid disseminating false information. 33% suggest avoiding sharing. 27% suggest contrasting and verifying and 11% investigate. Inquiry, professionalism, verification, and contrasting are instruments to counteract false news, but this non-transfer does not result in the adequate management of news fields, since audiences claim the veracity of the content, its validity and authenticity.

### Interviews

The processes of information transmission through different digital communication systems and social networks, allow transmitting and sharing messages faster than a traditional method. It is not a very costly and, thanks to the wide range of resources and tools available, digital communication is within everyone's reach.

It is of vital importance to manage a media agenda, a daily planning, where the sources to which journalists resort for their corresponding approach are described. The informative treatment is designed by the journalist according to his style and professionalism is a route of perseverance, to avoid misinformation.

It is complex to identify the most suitable procedures in terms of content contrast, such responsibility is assumed by journalists, because the law determines it, in addition to complying with the codes of ethics by the professional as well as the digital media.

To check the veracity of a text requires expertise and knowledge, otherwise, the vector of false news will melt. The alternatives are at hand and should be investigated, so that the veracity of the events will have a high objective load. The lack of professional training in digital journalism is another limitation, they do not have enough preparation to assume the correct treatment of the informative contents.

### **Discussion and conclusions**

The concern expressed by the United Nations, world governments and collegiate bodies in their fight against fake news is corroborated. The use of social networks should be framed within the value of truth, contrast, prudence, and reasoning.

The results are deduced from the credibility of digital media, associated with the lack of journalistic research that causes high levels of misinformation (93%), according to the criteria of the sample studied. The exposure of unverified and unverified events or publications, engenders the main cause for violating the opinion of the audiences, due to their deficient capacity to differentiate falsehoods from realities.

In these times, Ecuador has faced a series of events that have generated community alarm, because disinformation has been the main food for manipulation and disorientation of citizens. The objective of the digital media in the southern zone is to take possession of the so-called scoops, no matter how accurate the event is. In this investigation process it is confirmed that the contents disseminated in a high rate are false, increasing the distrust in both the media and the professionals, being evident the lack of responsibility.

The enormous power of influence on the opinion of citizens is determined by the consumption of fake news and by the exercise consummated from digital platforms with clear effects on the psycho-social thinking of the population, consequently, 76% of the sample assumes to have disseminated false content out of ignorance. The online spaces through which the greatest amount of dubious content has traveled are accounted for between 33 and 27%, other variables such as age are incorporated, where 51.02% assume technological knowledge competences, despite differing in time.

In Ecuador there is a Communication Law that regulates and sanctions the behavior of the media and journalists; however, at the level of digital resources, there is no norm that sanctions, Facebook, and Google have intensified their control plans on fake news, despite this it is difficult to establish a 100% intervention, so it contravenes the truth.

Responsibility and professional level play a preponderant role for verification and contrasting (27%), otherwise false arguments will continue to exist and will live between the technological revolution and citizenship. Audiences claim authenticity and informative veracity.

With the arrival of new technological processes and the incorporation of the media to the digital system, other forms of communication and journalistic consumption emerge,

since the volumes of content circulating on the platforms are linked to interest, topicality and novelty, these circumstances force the audiences to be attentive to the impact of the informative content.

In this same line, the study has allowed to verify that the set of contents disseminated by online spaces is not authentic and they create an outbreak due to the low capacity and the limited level of knowledge of those who consume them, being this the angle to establish certain differences in relation to fake news.

The large volumes of daily information disseminated in the online media in the southern part of the country, cause a huge mobilization of followers, without knowing how objective or fraudulent they may be, the purpose is to remain active and browse the digital platforms of interest and post what they consider relevant, without assuming responsibilities.

Most users do not verify or contrast the information, so they systematically share and disseminate certain articles according to their perceptions or by simple impulse, this determines the high levels of disinformation, a high load of manipulation to shape public opinion, despite the prohibition established in the Ecuadorian constitutional regulations.

The digital media established in the southern zone of Ecuador, do not assume the responsibility and ethical commitment at the time of information immediacy, that opens a gap for the exercise of a new journalism, quality, based on research and especially incorporate into their production routines systems to stop fake news or what is known as fact-checking. A topic that could be addressed in future research.

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**Date reception:** 01/07/2021

**Date reviewed:** 23/07/2021

**Date accepted:** 08/11/2021